

HOME CARE PRICING SCHEDULE

- For fully managed by provider consumers - No additional fees for informal and formal reviews of Packages all levels, informal and formal reviews by our Registered Nurse.
- For fully managed by provider consumers - No additional charges for care management for day to day with our case management and coordination team.
- Opportunities for consumers with carers/advocates to self-manage their package – care management hourly rate applies.
- We provide no obligation visits to discuss having a package with Focus Connect, budgets, care and support.

CARE MANAGEMENT

Approach to Care Management	<p>For fully managed packages access to unlimited care management for all levels of packages. Care Managers that are flexible, consider your individual needs and preferences. Care Managers that respect your right to live the life you choose. Care Managers that partner with you to stay as independent, healthy and well as you can be. Care Managers that are knowledgeable and informed about what you are entitled to. Care Managers that can advocate for you on issues that are important to you. Care Managers that help you to achieve your goals.</p>				
		Level 1	Level 2	Level 3	Level 4
Fully managed by provider	Per fortnight	\$47.00	\$95.00	\$160.00	\$220.00
Fully managed by provider	Approx. no of hours per fortnight	Unlimited	Unlimited	Unlimited	Unlimited
Self-managed by you	Per fortnight	Any interactions with Coordinators will be charged at \$45.00 per hour or part thereof – in increments of 15 minutes	Any interactions with Coordinators will be charged at \$70.00 per hour or part thereof – in increments of 15 minutes	Any interactions with Coordinators will be charged at \$78.00 per hour or part thereof – in increments of 15 minutes	Any interactions with Coordinators will be charged at \$78.00 per hour or part thereof – in increments of 15 minutes

Self-managed by you – calculated for annual review and follow up for documentation.	Approx. no hours per fortnight	½ hour per f/n	½ hour per f/n	½ hour per f/n	½ hour per f/n
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Price for Common Services	How the provider delivers services	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holidays
Personal care	By the Provider's staff.	\$55.00	\$68.00	\$72.00	\$96.00	\$132.00
Nursing See Clinical Care and Support – Registered Nurse below for further information	By the Provider's staff.	\$85.00	\$98.00	\$105.00	\$140.00	\$192.50
Cleaning and household tasks	By the provider's staff and through another service provider.	\$55.00	\$68.00	\$72.00	\$96.00	\$132.00
Light gardening	Through other service provider.	\$45.00	\$45.00	\$45.00	N/A	N/A
In-home respite	By the Provider's staff	\$55.00	\$68.00	\$72.00	\$96.00	\$132.00

For any service that exceeds 10 hours, Focus Connect will charge the rate of time and a half (1.5x) for the first 2 hours and double time (2x) thereafter except on Sundays where the rate of double time (2x) will be charged, and on Public Holidays, double time and a half (2.5x) will be charged.

Other Care and Support provided by Focus Connect hourly rate as above

Sleepover Rates

Continuous period of 8 hours e.g. 8:00pm - 8:00am

Day	Time	Services	Standard Care per Hour (ex GST)
Monday-Friday	Continuous period of 8 hours.	Includes 3 active hours of service provided and meal break for worker e.g. active hours of service include cleaning, laundry, help with personal services, meal preparation.	\$320.00
If the worker has to get up to attend to the client in the night additional charge of \$49.02 per hour.			
Saturday	Continuous period of 8 hours.	Includes 3 active hours of service provided and meal break for worker e.g. active hours of service include cleaning, laundry, help with personal services, meal preparation.	\$370.00
If the worker has to get up to attend to the client in the night additional charge of \$52.52 per hour.			
Sunday and Public Holidays	Continuous period of 8 hours.	Includes 3 active hours of service provided and meal break for worker e.g. active hours of service include cleaning, laundry, help with personal services, meal preparation.	\$573.00
If the worker has to get up to attend to the client in the night additional charge of \$70.02 per hour.			

- Separate agreement and risk assessment documentation required for sleepovers.
- For Sleepovers Focus Connect Staff will be provided with a separate room with a bed, use of appropriate facilities and free board and lodging for each night when Focus Connect Staff sleep over.

Minimum Booking	Minimum of 1 hour shift.
Cancellation Notice	A cancellation fee of 2 hours will be charged for cancellations within less than 12 hrs notice. Bookings of less than 2 hrs will be charged at 100% of service time period.

Specialised Clinical Care and Support - Registered Nurse

Day	Time	Services	Standard Care per Hour (ex GST)
Monday-Friday	7am – 8pm	Clinical Care and Support includes wound care, palliative care, Clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested.	\$85.00
Monday-Friday	Afternoon shift: Any shift which finishes after 8pm and at or before 12 midnight.	Clinical Care and Support includes wound care, palliative care, Clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested.	\$98.00
Monday-Friday	Nightshift: Any shift which finishes after 12am midnight or commences before 6.00am.	Clinical Care and Support includes wound care, palliative care, Clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested.	\$98.00

Saturday	Time worked between midnight Friday and midnight Saturday.	Clinical Care and Support includes wound care, palliative care, Clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested.	\$105.00
Sunday	Time worked between midnight Saturday and midnight Sunday.	Clinical Care and Support includes wound care, palliative care, Clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested.	\$140.00
Public Holidays	Any time worked between midnight on the night prior to the public holiday and midnight of the public holiday.	Clinical Care and Support includes wound care, palliative care, Clinical support and medication management. Clinical Assessment and Review for Level 3 & 4 consumers and other consumers when requested.	\$192.50
Travel/Kilometres	\$1.15 for every kilometre travelled	\$1.15 per kilometre	
Sleepover	On application – please contact the Coordinators.		

Minimum Booking	Minimum of 2 hour shift.
Travelling time	Any care and support will include travel time for the Registered Nurse.
Cancellation Notice	A cancellation fee of 2 hours will be charged for cancellations within less than 12 hrs notice.

Other Costs

Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It may include the costs for preparing monthly statements; managing your package funds; and compliance and quality assurance activities required for Home Care Packages.

Other Costs	Level 1	Level 2	Level 3	Level 4
	\$40.00	\$65.00	\$140.00	\$200.00
Maximum exit amount	\$300 (including GST)	\$300 (including GST)	\$300 (including GST)	\$300 (including GST)
Staff travel costs to visit you.	Per km		\$1.15 per kilometre * Out of area km cost one way only – + km cost for staff travel to return home. * For after-hours shift + km cost for staff travel to and from work.	
Separate cost when you want to receive services from a different provider.	Yes		When you want to receive services from a different provider Focus Connect will charge a 10% surcharge on the total amount the other service provider charges, where the service is not included in your care plan Focus Connect will charge 10% surcharge plus 1 hour Care Management for specific care planning see Care Management table.	

CONTACTS

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